

Robert H. Bowser
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Summary: Experienced Webmaster and Web Developer. Responsible, reliable and adaptable; willing to learn and handle any tasks needed. Knowledge and expertise includes: Windows NT Server, Internet Information Server, Cold Fusion, NetDynamics, Microsoft SQL Server 2000, Informix, Dreamweaver, Photoshop, Microsoft FrontPage 2000, HTML, SQL, Adobe Acrobat, and Microsoft Office 2000.

Work History: **The Kroger Company**

1988 to 2002

- Perfect Attendance for 13 years.

Web Technology Administrator

- Built the marketing area's Intranet Web Servers. Installed hardware and software, configured application and database servers.
- Established the Intranet Web Site Structure and Standards, which included; page format and structure, publishing processes and requirements, directory structure and navigation structure.
- Developed and taught FrontPage 2000 training, support, and content development assistance for 13 departmental Web authors.
- Worked on our Web development team to design, develop, test, implement and maintain 20 web-based applications to support 250 marketing area office users and 87 stores with 200+ associates at each site.
- Received an Outrageous Customer Service Award for work completed on our web based employee recognition application in recognition of the increased support this application provided to the marketing area.

E-Mail Administrator

- Administered the Lotus cc:Mail system for our marketing area and provided user support for approximately 300 office, store and mobile users.
- Researched and implemented the Pleoria Mail Scout rules server that improved e-mail communications by allowing users to define rules that automated their Lotus cc:Mail and cc:Mail Mobile inboxes.

Lead Shift Operator

- Served as Administrator for the marketing area's Xcellenet Remoteware servers that retrieved and transmitted data to our stores.
- Maintained and designed forms and reports for the Xerox 4635 Laser Printers.

Community Experience: **Webmaster**

- Designed the site and serving as Webmaster for the Westview United Methodist Church in Fairview, TN. - www.westviewumc.org

Education and Training:

- CIW - Certified Internet Webmaster by Prosoft Training. Classes completed at New Horizons Computer Learning Center
 - Foundations
 - Site Designer
 - E-Commerce Professional
 - Java Programming

- Adobe Photoshop 6 - New Horizons Computer Learning Center
 - Levels 1, 2 and 3
 - Color Correction and Printing
 - Web Production

- Dreamweaver 4 - New Horizons Computer Learning Center
 - Level 1 and 2

- Flash 5 - New Horizons Computer Learning Center
 - Level 1 and 2

- Fast Tract to Cold Fusion - RAD Solutions

- MS2072 Administering a Microsoft SQL Server 2000 Database - Athena Learning Center

- Advanced FrontPage 2000 - New Horizons Computer Learning Center

- Adobe Acrobat - New Horizons Computer Learning Center

- Structured Query Language - Informix Learning Center

- Relational Database Design - Informix Learning Center

- Introduction to HTML Scripting - Athena Learning Center

- HTML 4.0 Level 2 - New Horizons Computer Learning Center

- cc:Mail System Administration - Lotus Education Center
 - Level 1 and 2

References Available Upon Request